# AIMAR BUSTAMANTE

#### FRONT END DEVELOPER

# PROFESSIONAL SKILLS

HTML/CSS JavaScript SCSS Bootstrap

### **SOFT SKILLS**

English
Teamwork
Adaptability
Emotional intelligence
Troubleshooting
Effective communication

#### CONTACT

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#### PROFESSIONAL PROFILE

I am a programmer with analytical skills, problem-solving and interpersonal skills. I possess effective oral and written communication skills, and the ability to work in a team and lead projects. Not only that, but I am adaptable and able to deal with unexpected changes and situations, and I have a creative mind that allows me to think outside the box. Not only that, but I am looking for a job where I can apply my programming skills and collaborate with a team to solve problems in order to achieve common goals.

#### **EXPERIENCE**

#### **CUSTOMER SERVICE AGENT**

Foundever | JAN 2023 - Actuality

Respond to customer concerns, questions, complaints, or requests via telephone.

Investigate and resolve complaints about goods, services, regulations, and policies.

Follow up and make modifications, if necessary, to member accounts.

#### **GRAPHIC DESIGNER**

TECHNOLOGYANDPLUS | JAN 2020 - OCT 2022

Creation of content and promotional material for social networks

#### **VIRTUAL ASSISTANT**

A.I.R. Services | ENE 2021 - JUN 2022

Market study for the sale of products and services to various governmental institutions.

Estimation of costs of materials and services

Preparation and submission of documents to the requesting entity

# ACADEMIC BACKGROUND

# COMPUTER SYSTEMS ENGINEERING

UTEL Universidad | 2022 - Actuality

# LANGUAGES

ENGLISH

SPANISH